Institutional Learning Outcome Assessment Criteria
Rubric Coding Master:
GRADUATE

Problem Solving – GR			
Performance Criteria	**Code**	**Identifier**	**Description**
G-PS-ILO1: Recognize a problem in a complex organizational context	**G-PS1**	Problem Identification	Accurately, clearly, and completely identifies the relevant problem.
	G-PS2	Problem Context	Accurately, clearly, and completely identifies the variety of factors that create the unique problem context.
G-PS-ILO2: Deconstruct the symptoms and underlying causal conditions	**G-PS3**	Problem Symptom Analysis	Accurately, clearly, and completely deconstructs the mix of symptomatic and causal conditions that created the problem.
	G-PS4	Stakeholder Assessment	Thoroughly and completely examines the variety of stakeholders impacted by the problem within the situational context.
G-PS-ILO3: Design effective solutions to address the root cause	**G-PS5**	Solution Generation	Generates several plausible solutions to address the identified problem at its root cause.
	G-PS6	Solution Evaluation	Reflectively evaluates the relative strengths and weaknesses of each problem-solving method.
G-PS-ILO4: Recommend a solution	**G-PS7**	Solution Selection	Proposes a theoretically grounded and methodologically sound method(s) to solve the problem.
	G-PS8	Clarity of Message	Professionally articulates the proposed solution.
G-PS-ILO5: Evaluate the relative effectiveness and implications of the recommended solution	**G-PS9**	Short-term Effectiveness	Reflectively postulates the short-term effectiveness and intended consequences of the selected solution.
	G-PS10	Long-term Effectiveness	Theorizes the potential long-term effectiveness and potential unintended consequences of the selected solution.