

**Institutional Learning Outcome Assessment Criteria
Rubric Coding Master:
UNDERGRADUATE**

Problem Solving – UG			
Performance Criteria	Code	Identifier	Description
U-PS-ILO1: Identify a problem in an organizational context	U-PS1	Problem Identification	Identifies the relevant problem completely and clearly.
	U-PS2	Problem Context	Identifies the problem context completely and clearly.
U-PS-ILO2: Define the problem	U-PS3	Symptom Analysis	Completely defines the problem, identifying but not confusing the symptoms with the problem.
	U-PS4	Stakeholder Assessment	Completely examines the components of the problem from multiple perspectives.
U-PS-ILO3: Summarize potential problem solutions	U-PS5	Solution Generation	Identifies a variety of adequate and appropriate methods for solving the problem within its specific context.
	U-PS6	Solution Evaluation	Completely evaluates the relative strengths and weaknesses of each problem-solving method.
U-PS-ILO4: Recommend a solution	U-PS7	Solution Selection	Selects a sound and appropriate method to solve the problem.
	U-PS8	Clarity of Message	States the solution clearly and concisely.
U-PS-ILO5: Propose methods to evaluate the effectiveness of the recommended solution	U-PS9	Solution Effectiveness Evaluation	Accurately states the criteria necessary to evaluate the effectiveness of the recommended solution.
	U-PS10	Solution Impact	Completely examines the solution effectiveness from multiple perspectives.